

# FEATURES

## Marketing

- Campaigns/events management
- Call center
- Instant messaging
- Hospitality management
- Transfer management
- Expenses control
- Junkets
- Campaigns evaluation
  
- Points & bonus-points management
- Separate point baskets
- Entrance promotions & packages
- Entrance e-coupons
- Lotteries
- Loyalty kiosk
  
- Multi-venue
- Player segmentation
- Multi-level player cards
- Player evaluation
- Dynamic categorization
- Customizable HPIs
- Relations management
- GDPR compliance

## Reception/Members

- Multi-venue
- Registration
- Auto registration
- Check in/Check Out
- Ticketing
- VIP member monitoring
- Surveillance monitoring
  
- GDPR compliance
- Consent management
- Self-exclusion
- Complaints
- Casino-barred list
- Government-barred list
- Clever barred matching
- Duplicate member matching
- Audit trail & data logging
- AML
- Responsible gaming
- Regulatory reporting

# FEATURES

## Analytics

- Daily operation reports
- Auditing reports
- Management reports
- Regulatory reports
  
- Business Intelligence
- Dashboards
- KPIs
- Mobile-responsive reports
- Report designer

## Slots

- TITO
- Cashless based on RFID or mag-strip cards
- Mechanical meters support
- Slot repair tracking
- Slot machine tech. status online monitoring
- SAS and other protocols for EGM connection
- Jackpots
- Player tracking
- GDPR Compliance

## Tables

- Fixed/rolling/mixed operation
- Multi-currency operation
- Table accounting (table, pit & cage level)
- Automated hourly estimates
- Multi-chips sets
- All table types
- Flip tops
  
- Player tracking
- Unknown player tracking
- Junket tracking
- Baccarat tournament tracking
- Real-time tracking control
- Silent alarms
- Complimentaries
  
- Barred-member alerts
- Inspectors & dealers logging
- Real-time table float
- Real-time player float
- Win calculator
- Foreign currency on table
- Markers
- RFID ready
- GDPR compliance

## Cage

- Multi-venue management
- Credit management
- Banks management
- Table & slot transactions
- TITO & cashless transactions
- Slots auto events processing
- Balance/Shift change
- Multi-currency support
- Multi-sets chips operation
- Multi-levelled access
- Unlimited stations & transactions
  
- Foreign Exchange management
- Customizable credit card transactions
- Cash/chips/checks/bonds/IOU transactions
- Auto-commission transactions
- Transaction limits & approvals
- Customized print slips
- Regulatory reporting
- RFID ready
- ATM integration
- AML compliance
- GDPR compliance